

2016 ANNUAL REPORT OFFICE OF THE CHIEF OF POLICE

The Stoneham Police Department is committed to providing the highest level of professional police services while respecting the constitutional rights of every person living in or visiting the Town of Stoneham. We achieve this mission by working in partnership with the community and by practicing Community Oriented Policing. Serving with compassion and respect to all members of the public, we remain committed to providing these services with professionalism and integrity.

The Office of the Chief manages the overall operation of the Stoneham Police Department and plans for the future in close collaboration with the Town Administrator.

In 2016, the Stoneham Police Department was comprised of 39 full-time police officers. The civilian administrative staff for the department consisted of office manager Erin Sinclair, part-time office assistants Patricia Quinn and Raymie Parker, and Linda Leis, our Domestic Violence Advocate.

Over the past summer, three members of the police department retired after decades of dedicated service to the Town. In July, Lieutenant Richard McCarthy retired after 38 years, Sergeant Robert Swasey retired after 37 years, and Office Manager Mary Zatta retired after 29 years. Rick, Bob and Mary served as mentors to all of us and we wish them well in retirement.

Last year, five new officers were added to the ranks of the police department. On February 11, 2016, Officers John Burton and Arthur Yeomelakis graduated from the Reading Police Academy. On August 16, Officers Kevin Russell, Christopher Murphy and Michael Prudente also graduated from the Reading Police Academy.

The following is a roster of the Department's police officers as of December 31, 2016: Chief James McIntyre; Lieutenants David Stefanelli and Tony Kranefuss; Sergeants Steven Nims, Robert Kennedy, David Thistle, Kenneth Wilkins, Thomas Heller, Christopher Apalakis and Christopher Dalis; Officers Sheryl Rotondi, Stephen Carroll, Joseph Ponzo, Paul Norton, Thomas Day, Christopher Copan, Edward Fucarile, William Reinold, David Ryan, Patrick Carroll, Kenneth Bowdidge, Laura Engel, Luc Bourgeois, David Szydowski, Jonathan Mahoney, Derek McShane, Stephen Aprile, Michael DeCroteau, John Curtis, Brendan Carr, Michael Colotti, Brian Raffaelo, John Burton, Arthur Yeomelakis, Kevin Russell, Christopher Murphy and Michael Prudente.

The police department had several notable cases in 2016. In January, Stoneham detectives assisted by the Southern Middlesex Regional Drug Task Force executed a search warrant at a Main Street residence. The resident was arrested and six small bags of cocaine were found in his pocket. While on scene, detectives began communicating through text messages with the suspect's drug supplier using an undercover cellular phone. The suppliers agreed to meet at the suspect's residence to sell cocaine. After a short period of time, two individuals arrived on scene and were subsequently arrested and charged with possession with intent to distribute cocaine and possession with intent to distribute heroin. Additionally, the vehicle that the suspects arrived in was seized.

On February 8, officers responded to a bank robbery. A male entered the bank, passed a note to a teller demanding cash. The suspect fled the bank and no one was injured. The case remains under investigation.

In April, the police department responded to Stoneham High School for two bomb threats received by telephone. Both incidents were part of numerous similar threats received throughout Massachusetts.

In May, a male entered the lobby of the police station and reported to officers that he had a bomb in his back-pack. The male then began walking towards the Training Room where a community group was beginning to meet. Officers confronted the male, who became assaultive, and was brought to the floor. The back-pack was cut from the male and removed from the building. No device was located in the back-pack. The male was placed under arrest and transported to the hospital for a mental health evaluation.

In June, officers responded to a residence for a report of a 24 year old male shot by a firearm. Upon the arrival of emergency personnel, the victim, who had been shot once in the chest was pronounced dead. Stoneham police and state police detectives responded. Based upon their investigation, a 23 year old friend of the victim, was placed under arrest.

In August, officers responded to Main Street for a pedestrian struck by a vehicle. Upon arrival, officers found a male unconscious, suffering from an apparent head injury. The victim was transported to the MA General Hospital. The MA State Police Collision Analysis Reconstruction Section and Crime Scene Services responded to the scene. Several days later the victim died from his injuries.

In September, officers responded to a report of a break at a convenience store. Upon arrival at the store, officers found the front door broken. An officer responding to the scene located a male a short distance from the store who was attempting to avoid making eye contact with the officer as he passed. After speaking with a witness, reviewing recorded video from the store, and locating stolen lottery tickets on this male, he was placed under arrest.

In October, officers responded to the parking lot of a restaurant for a vehicle left running in for several hours. Officers made contact with the operator, who attempted to hide an item from their view. It was determined that the operator's license was suspended and she was subsequently arrested. Located in the vehicle was a ledger used to track drug transactions. At the booking desk, 27 grams of crack cocaine were located in the operator's purse. The operator was charged with operating after license suspension and cocaine trafficking.

In December, officers responded to a bank robbery. A masked male entered the bank, intimated he had a handgun, and demanded money. After receiving money from a teller, the male fled the bank to his get-away car. No one was injured during the incident. The suspect in this case is believed to have been involved in multiple bank robberies in the Boston area.

In closing, I would like to thank the officers and civilian staff of the Stoneham Police Department for all their hard work over the past year.

Respectfully submitted by Chief James McIntyre

2016 ANNUAL REPORT PATROL OPERATIONS SECTION

The Stoneham Police Department Patrol Operations Section currently consists of 29 uniformed officers; 2 lieutenants, 6 sergeants and 21 officers. We currently have one student officer scheduled for the upcoming academy in March of 2017 which is an intensive 20 plus week basic training program for newly hired full time police officers sponsored by the Municipal Police Training Committee (MPTC) and will be held at the Reading Police Academy.

The men and women of the patrol operations section perform the most visible and recognized function within the Stoneham Police Department. They are the ones in uniform and in marked cruisers who are the first to respond to calls. In 2016, there were 16,645 incidents logged which is nearly a 15% increase from last year. There were 144 arrests and 17 people placed into protective custody. When officers are not on calls, they patrol the streets promoting public safety through visibility and the education and enforcement of motor vehicle laws. Officers made 1,964 motor vehicle stops and issued 908 citations. Over 1,250 parking tickets were issued throughout the year.

Each member of the police department is required to receive a minimum of 40 hours of annual training required by the MPTC and 16 hours of 911 Training. Officers have gone to various In-Service and 911 trainings including CPR, First Responder, Criminal Law, Criminal Procedure, Providing Exceptional Service and Crisis Communications to name a few.

On July 8, 2016, Lieutenant Detective Richard McCarthy retired after 38 years of service. On July 13, 2016, Sergeant Robert Swasey retired after 37 years of service. Lieutenant David J. Stefanelli was made Detective Lieutenant, Division Commander of the Detective Bureau. Sergeant Robert Kennedy was made Detective Sergeant and supervises the Detective Bureau. Lieutenant Tony Kranefuss was promoted from Sergeant to Lieutenant on July 11, 2016 and is the Night Operations Commander. Sergeant Christopher Apalakis was promoted from police officer to sergeant on July 11, 2016 and is assigned as a day shift supervisor. Detective Christopher Dalis was promoted from juvenile detective to sergeant on September 20, 2016 and is assigned as a night shift supervisor.

After four years as the department's grant administrator, Lt. Stefanelli relinquished these duties when he was assigned to command the detective bureau and Sergeant Christopher Apalakis has assumed these responsibilities. Sergeant Apalakis has also taken over the duties of Community Policing Director, a position that was held for many years by Sergeant Steven Nims. Officer Patrick Carroll became Detective Patrick Carroll and works as the night shift detective and Officer William Reinold became Detective William Reinold and works as the department's narcotics investigator.

The Stoneham Police Department would like to welcome aboard three new officers that graduated from the Reading ROC-25 Academy on Tuesday, August 16, 2016: (pictured left to right) Officer Kevin J Russell – Badge #76, Officer Christopher J Murphy – Badge #77, Officer Michael L Prudente – Badge #78



The Stoneham Police Department in conjunction with the NEMLEC STARS Team, conducted two separate overviews of the ALICE (Alert, Lockdown, Inform, Counter and Evacuate) critical incident response program for all parents of K-12 students. We also conducted overviews of the ALICE program for all elementary, middle and high school staff. The high school and middle school staff participated in practical training sessions consisting of ALICE response drills. The elementary schools staff are scheduled for ALICE drills in the spring of 2017.

ALICE initiates a plan and preparation for individuals and organizations on how to more proactively respond to the threat of an aggressive intruder or active shooter event. The concepts of ALICE tactics have become the accepted response, versus the traditional 'lockdown only' approach.

Sergeant David Thistle is our department's Domestic Violence Officer and heads up the Stoneham Police Department Domestic Violence Unit (DVU) which consists of a sergeant and a civilian advocate, Linda Leis. Patrol officers responded to 160 reports of domestic violence in 2016. The police department assisted 16 people in obtaining emergency abuse prevention orders, investigated 18 reports of protection order violations and served 114 abuse prevention orders. The role of our civilian advocate is to assist victims of domestic violence navigate the criminal justice system and available social services. In addition to Sergeant Thistle's regular duties as a sergeant assigned to the night shift, he follows up with the criminal investigation of domestic violence incidents. Sergeant Thistle and the advocate are founding members of the Southern Middlesex Area Response Team (SMART). Team members include area law enforcement, social services, Department of Children and Families (DCF), and the Middlesex County District Attorney's Office (MCDAO). The purpose of this team is to identify, based upon a set criteria, incidents of domestic violence that have the potential of significant bodily injury or death of the victim by the offender. The members of the unit also serve on the Board of Directors of the Stoneham Alliance Against Violence (SAAV). Sgt. Thistle also works closely with the MCDAO and frequently assists them in training area police departments in domestic violence. He recently attended a 4 day Advanced Strangulation training in Fort Worth, Texas. He is the only police officer in Massachusetts that has attended this advanced training. The members of our DVU also recertified in the Massachusetts Address Confidentiality Program and became certified in the U-Visa program through the US Immigration Services. The U-Visa program allows us to certify undocumented people who are the victims of certain crimes, such as domestic violence and human trafficking, allowing them temporary legal status in the United States. Sgt. Thistle also partnered with Respond INC, a domestic violence support agency, to create a You-Tube video highlighting the dangerousness of strangulation in domestic violence. The DVU also sits on the Triad board, a partnership between the Stoneham Police Department, Stoneham Fire Department, Massachusetts Elder Affairs, Stoneham Senior Center, Stoneham Board of Health, and Middlesex County Sheriff's Department. Lastly, Sgt. Thistle is also the Fire Investigator for the police department. He investigated a fire in March where the suspect in a domestic violence incident was charged with attempted arson of a dwelling house.

Officer Sheryl Rotondi was recognized by the Municipal Police Training Committee with the 'First Responder's Recognition Award' for her life saving act of performing CPR on an unresponsive 47 year old male, ultimately saving his life, and then, a few days later, for her efforts assisting in the delivery of a baby that decided to come before the family could make it to the hospital. Officer Rotondi was also recognized by the Massachusetts Police Association for her acts and received the 'Distinguished Service Award' (pictured below). The Boston Bruins also recognized her efforts on a 'First Responders Night' honoring all first responders.



The Stoneham Police Department is now in its first year of an established Field Training and Evaluation Program that has been an important tool for preparing new officers for their careers. The purpose of the FTO program is to train new officers so that each is prepared to function as an independent officer at the conclusion of their training cycle.

The training cycle consists of 12 weeks of intensive on-the-job training and daily performance evaluations which starts after successfully completing the full-time police academy. Training is conducted by certified Field Training Officers (FTO): Detective Patrick Carroll, Officer David Szydowski, Officer Jon Mahoney and Officer Michael DeCroteau.

FTO's have the dual responsibility of providing police service in their assigned routes, as well as conducting training and evaluations for new officers. Sergeant Heller leads our FTO program and is responsible for the supervision of all personnel assigned to their teams and for coordinating and supervising the on-the-job training of the recruit officers.

Officer Laura Engel was certified as a Child Passenger Safety Technician and assists residents with the proper installation of safety seats.

The Stoneham Police Department continues its membership in the North Eastern Massachusetts Law Enforcement Council (NEMLEC), which is a consortium of 61 law enforcement agencies within Middlesex and Essex Counties. As a member of NEMLEC, our department is able to call upon the resources of the organization for support and assistance when a need arises. These resources include a Special Weapons and Tactics (SWAT) team to assist in high-risk operations, a Regional Response Team (RRT) to assist in maintaining public order during a demonstration or disaster, a Motorcycle Unit to assist with traffic control, a School Threat Assessment and Response System (STARS) to assist during a school related emergency, as well as other specialized units, investigative tools and personnel. Sgt. Kennedy is assigned to the STARS team and is the units Assistant Commander. Sgt. Heller is assigned to the RRT and SWAT team. Sgt. Kennedy coordinated K-9 searches with NEMLEC at the Stoneham High School and an evacuation drill at the Stoneham Central Middle School and responded to 3 STARS calls in other NEMLEC jurisdictions. Sgt. Heller responded to 8 SWAT calls in other NEMLEC jurisdictions.

The Stoneham Police Department prides ourselves as a community oriented department and we participate in many events throughout the year. In the spring, officers participated in the Senior Promenade, the Stoneham High All Night Grad Party, the Memorial Day Parade, Health & Wellness Expo, Touch-A-Truck and the Charity Dodge Ball Game for the Boys & Girls Club which officers raised over \$4,000. Officer Bowdidge coordinated the 17th annual Fishing Derby along with other officers with great success. In the fall, officers assisted with Halloween safety talks, Stoneham Town Day and the Stoneham Road Race as well as the Trick or Treat Stroll. In the winter, we assisted in the Stoneham Common Tree Lighting as well as Whip Hill's Holiday event and Detective David Ryan headed our annual Christmas Party for local children along with the help of many officers.

Lieutenant Stefanelli and Sergeant Apalakis were the grant writers for the Stoneham Police Department in 2016. The Stoneham Police Department was the recipient of over \$95,000.00 in state grant funds for 911 support and training as well as targeted traffic enforcement and equipment.

Respectfully submitted by Lieutenant Tony Kranefuss and Lieutenant David J. Stefanelli.

2016 ANNUAL REPORT CRIMINAL INVESTIGATIONS DIVISION

The Criminal Investigations Division (Bureau) is responsible for all criminal investigations that involve adults, juveniles, narcotics, computer crimes and all subsequent prosecutions. The Bureau is also responsible for the processing and security of all evidence as well as the processing of all new and renewal applications for gun permits. In addition, the Bureau is tasked with fingerprinting applicants for door to door solicitors, ice cream truck vendors and dealers in second hand merchandise. Fingerprinting services are also provided to town residents for employment and adoption purposes.

The Bureau saw many personnel changes this year. On July 8, 2016, Lieutenant Detective Richard McCarthy retired after 38 years of service. We wish him the very best and thank him for his countless contributions and leadership in the bureau. Lieutenant David J. Stefanelli was assigned as Detective Lieutenant and Sergeant Robert Kennedy as Detective Sergeant. Detective Christopher Dalis was promoted to sergeant assigned to the patrol division. Officer William Reinold was assigned as the narcotics detective and Officer Patrick Carroll as night detective. Additionally, Detective Stephen Carroll went from night detective to day detective and Detective Paul Norton, who just completed fifteen successful years as the narcotics detective, has been assigned as day detective/juvenile officer. The departments court prosecutor and liaison is Detective Christopher Copan. Detective David Ryan, the departments IT Computer Specialist, is responsible for all projects, trainings and investigations involving current technology. Officer Stephen Aprile who was temporarily assigned to the Bureau, returned to his uniformed patrol position following an impressive and accomplished run as the temporary day detective.

The Bureau investigated hundreds of incidents which included the application of numerous search warrants and arrests. The most notable was the investigation of the tragic death of Stoneham Firefighter David Atherton. Others include major narcotic, larceny and sexual assault investigations. The Bureau continues to work closely with our state, local and federal law enforcement partners as well as the Middlesex District Attorney's Office, the Commonwealth of Massachusetts Attorney General's Office and the NEMLEC regional detective's partnership.

There were forty-four drug related overdoses investigated by the police department. Unfortunately, eight of these overdoses resulted in death. These deaths and all others are reported to the Massachusetts Medical Examiner's Office and investigated by our department and in some cases in cooperation with the Massachusetts State Police.

The following is the number of registered sexual offenders living or working in Stoneham as of December 31, 2016. Additional sex offender and classification information is available online at www.mass.gov/sorb.

Total: 24 total

Unclassified: 1 person who has yet be classified resides in Stoneham.

Level 1: 10; 7 reside in town, 4 work in Stoneham, (1 person both lives and works in Stoneham).

RISK OF RECIDIVISM IS LOW, NO OFFENDER INFORMATOIN AVAILABLE TO THE PUBLIC.

Level 2: 12; 4 reside in Stoneham, 5 work in Stoneham, 2 list Stoneham as a secondary residence, 1 is homeless.

RISK OF RECIDIVISM IS MODERATE, OFFENDER INFORMATION IS AVAILABLE UPON REQUEST.

Level 3: 1 person works in town.

RISK OF RECIDIVISM IS HIGH, OFFENDER INFORMATION IS ACTIVELY DISSEMINATED.

2016 Crime and Calls for Service

GUN PERMIT APPLICATIONS PROCESSED	182
ARRESTS	144
COURT HEARINGS	63
INDIVIDUALS TAKEN INTO PROTECTIVE CUSTODY	17
COURT SUMMONS	136
ARREST WARRANT APPLICATIONS	8
OUI-DRUGS	4
OUI-LIQUOR	9
ALARMS	717
ANIMAL CALLS	207
BUILDING/PERSON CHECKS	3390
CALLS FOR SERVICE	16645
DIRECTED PATROLS	1813
DISTURBANCE CALLS	591
DOMESTIC VIOLENCE	159
DRUG RELATED CALLS FOR SERVICE	27
FIREARMS RELATED CALLS	7
MEDICAL AID CALLS	2221
MISSING PERSONS	35
MOTOR VEHICLE CRASHES	664
MOTOR VEHICLE STOPS	1964
MOTOR VEHICLES RECOVERED	8
MOTOR VEHICLES STOLEN	17
SUMMONS SERVICES	243
THREATS/HARASSMENT INCIDENTS	108
MOTOR VEHICLE CITATIONS	908
DRUG CHARGES	130
DRUG OVERDOSES	44
AGGRAVATED ASSAULTS	22
ALL OTHER LARCENY	133
ALL OTHER OFFENSES	204
ARSON	1
BURGLARY/BREAKING AND ENTERING	85
BUYING, RECEIVING, SELLING ETC	8
COUNTERFEITING/FORGERY	7
CREDIT CARD/ATM MACHINE FRAUD	3
DESTRUCTION/VANDALISM PROPERTY	46
DISORDERLY CONDUCT	9
DRUG/NARCOTIC VIOLATIONS	24
FALSE PRETENSES/SWINDLE/GAME	47
FONDLE/INDECENT/CHILD MOLESTIN	3
FORCIBLE RAPE	5
IMPERSONATION	13
INTIMIDATION	20
MOTOR VEHICLE THEFT	21
MURDER/NONNEGLIGENT MANSLAUGHTER	1
POCKET-PICKING	2
PORNOGRAPHY/OBSCENE MATERIAL	1
ROBBERY	3
SHOPLIFTING	21
SIMPLE ASSAULT	63

THEFT FROM BUILDING	8
THEFT FROM MOTOR VEHICLE	3
TRESSPASS OF REAL PROPERTY	6
WEAPON LAW VIOLATIONS	5

Respectfully submitted by Detective Lieutenant David J. Stefanelli and Detective Sergeant Robert Kennedy.

2016 ANNUAL REPORT SAFETY OFFICER

The police department's Safety Officer supervises 16 full-time traffic directors, 4 part-time traffic directors and 6 part-time parking enforcement officers. The parking enforcement officer's work a combined 20 hours per week issuing parking violations for illegally parked motor vehicles as well as enforcing the town's parking placard program. With the help of the school department and the Department of Public Works, several motor vehicle enforcement signs have been placed throughout the town and on schools property to help facilitate the safe passage of all motor vehicles.

I continue to work with the Planning Board and the Building Department in reviewing site plans and often meet with the heads of town departments to coordinate their needs of the police department.

This year, this office handed out 82 Christmas gifts to the students of the Central Middle School. This program is currently in its fourteenth year and with the help of the Central Middle School P.T.O, it once again was a huge success.

I continue to educate the children of the elementary schools in programs such as Stranger Danger, Halloween Safety and McGruff "The Crime Dog", as well as conduct school bus safety with the one school bus associated with the South and Robin Hood Schools. Through the years, these programs have been received by students and staff with open arms.

I continue to attend the monthly Massachusetts Safety Officer's League meetings, which is a valuable opportunity to exchange information with safety officers throughout the state as well as representatives from the Registry of Motor Vehicles and AAA. While attending these meetings I get different pieces of safety information to help write safety articles once a week that are published in both of Stoneham's newspapers.

The Police Department has purchased new traffic counter and traffic speed radar signs for the town and have used these tools to help calculate average and top speeds of motor vehicles as well as counting the amount of cars travelling on a certain street at a certain time. With this information, the Chief of Police and I are able to establish the best place and time to conduct "directed patrols" to help reduce speeding and other Chapter 90 motor vehicle infractions. This information is also useful when working with the Department of Public Works in determining where and what type of sign may be used to reduce Chapter 90 infractions.

I continue to investigate complaints and suggestions regarding a gamut of safety problems such as traffic safety and school safety to help improve the quality of life for the students and residents of the Town of Stoneham.

Respectfully submitted by Officer Joseph Ponzo

2016 ANNUAL REPORT SCHOOL RESOURCE OFFICER

In late August of 2016, the School Department and Police Department implemented a full time School Resource Officer (SRO) program. The SRO is a sworn full-time police officer assigned to the schools. The SRO provides police services to the school community and develops and implements programs and activities to promote crime prevention and safety objectives. The SRO is a liaison between the school administration, Police Department, students, parents, and the courts. The SRO serves three main roles, a law enforcement officer, law-related educator and an advisor. The SRO must strive to proactively educate and deter students from risk taking behaviors. The SRO will deal with any issues that arise with early intervention to resolve the issues at their lowest level, all while trying to bridge the gap between police officers and young people and increase positive attitudes towards law enforcement and our legal system.

As the only SRO for the district, I am responsible for the Stoneham High School, Central Middle School, South Elementary School, Robin Hood Elementary School, and Colonial Park Elementary School. The SRO program is still in its infancy stage here in Stoneham and the first few months were spent settling in to a new working environment, building relationships with students and staff, and attending trainings to assist in building a successful program for all of the schools I serve. I have attended and completed a two day training on school law issues. A two day training on the ALICE program. I was involved in the presentation of the ALICE program to the parents of the Stoneham public schools. Participated in the training of the Stoneham High School staff on the implementation of the ALICE principles. I also assisted in the Training of the Lynnfield Public school training of the ALICE principles. I have also attended and completed a course on "Transgender Issues and Police" as well as a "Bomb Threat Assessment" course.

Throughout the school day, my time is spent in the following ways:

- 1.) Interacting and building relationships with students on a daily basis
- 2.) Attending all 3 lunches with students at Middle School
- 3.) Present in hallway every morning and between periods in order to encourage students to interact with me.
- 4.) Present in the driveway after school during pickup or any problem area that has been identified by the school administration. I have addressed a number of speeding and parking issues observed or brought to my attention, as well as the main crosswalk area issues.
- 5.) Assisting school administration in different disciplinary issues and residency issues.
- 6.) Discuss issues and work with guidance counselors on behalf of students.
- 7.) Suggest and assist in serving of "no trespass orders."
- 8.) Serving as a resource for administration as certain issues have arisen with possible criminal behavior, domestic issues, and the Department of Children and Families.
- 9.) Speaking with students on the importance of good decision making and explaining how they relate to laws and consequences. (Have even given some assignments to research pertaining to behaviors or choices I have observed them make).
- 10.) Spoke with the entire 8th grade about what my role as a SRO is and my path to becoming a police officer. I also spoke with them about their responsibility and accountability theme they were studying.

Additionally, I take part in monthly Community Based Justice (CBJ) meetings with the Middlesex District Attorney's Office at both the Wakefield Vocational School (monthly) and the Stoneham High School (bi-monthly). Formulated a SRO group with surrounding communities SRO's. This is an informal group of SRO's and Youth Officers/Detectives who meet once a month during the school year and share information, resources, training and ideas. This networking opportunity is a great way to share or learn of problems, issues and solutions impacting Stoneham and other school districts.

Respectfully submitted by Officer Edward Fucarile

2016 ANNUAL REPORT PUBLIC SAFETY DISPATCH

The Public Safety Dispatch Department provides 24-hour civilian dispatching for the Police Department, Fire Department and contract ambulance. The Department is comprised of six full-time dispatchers and two part-time dispatchers that operate from a combined dispatch center located in the police station.

During the course of 2016 over 16,600 calls for service were processed through the dispatch center. The center received over 4,100 of these requests for service via the 9-1-1 system. Residents are highly encouraged to use 9-1-1 to report police, fire and medical emergencies. These calls for service do not include the numerous business or public information calls that are received by the center or walk - in reports to the Police Station that must also be processed by the dispatch staff.

Of the calls for service: 13,120 involved the Police Department, 3,485 involved the Fire Department and 2,864 involved an ambulance. Added together, these numbers total 19,469 incidents as many calls for service involve a multi-agency response.

The day shift dispatched 7,150 calls for service, the evening shift dispatched 5,907 calls for service and the overnight shift dispatched 3,588 calls for service.

During the year, dispatch personnel attended training classes covering topics such as: Criminal Law for 911 call takers, Criminal procedure for 911 call takers, 9-1-1 Liability, Crisis Communications, Dealing with Difficult people, Officer Safety Concerns, Providing Exceptional Service and Essex Regional PSAP orientation.

Respectfully submitted by Dispatcher David Luciano.

**2016 ANNUAL REPORT
STONEHAM AUXILIARY POLICE DEPARTMENT**

The Stoneham Auxiliary Police Department is volunteer organization designed to augment the Stoneham Police Department. Some of the responsibilities of the Auxiliary Police are to provide additional patrols of Town owned property, assist with traffic at community events such as Town Day, and the Holiday tree lighting on the common. They will also offer assistance during a Town emergency. When working Auxiliary Police Officers possess the same police powers as a full time police officer. Prior to working as an Auxiliary Officer the candidate is required to attend the Basic Reserve Police Officer Academy sponsored by the Municipal Police Training Committee. In addition to this basic training all Auxiliary Officers are required to re-certify annually in first aid/CRP as well as firearms qualification sponsored by the Stoneham Police Department.

Currently, there are twelve active members on the Auxiliary Police. The following is a list of the active members:

August Niewenhous – Chief
David Luciano – Lieutenant
George Lessard – Sergeant
Daniel Marsden – Sergeant
Geoffrey Buchanan – Patrolman
David Delling – Patrolman

Maurice Diccico – Patrolman
Eugenio Ianniciello - Patrolman
John Lazzaro - Patrolman
Christopher Ponzio - Patrolman
Juan Yopez – Patrolman
Eric Buckley – Patrolman

In the year 2016, these individuals donated approximately 200 hours to the Town of Stoneham.

Respectfully submitted by Sergeant Thomas Heller