

TOWN OF STONEHAM
Budget vs Expenditures Summary
As of January 31, 2015

PERSONNEL

OPERATING

TOTAL BUDGET

Depart. #	Department	PERSONNEL				OPERATING				TOTAL BUDGET			
		FY'15 Budget	Current Month Expended	Year-to-date Expended	% Used	FY'15 Budget	Current Month Expended	Year-to-date Expended	% Used	FY'15 Budget	Current Month Expended	Year-to-date Expended	% Used
114	Town Moderator	0	0.00	0.00	0.00%	220	0.00	45.00	20.45%	220	0.00	45.00	20.45%
122	Board of Selectmen	73,253	0.00	43,312.43	59.13%	10,000	0.00	6,836.75	68.37%	83,253	0.00	50,149.18	60.24%
123	Town Administrator	324,318	0.00	186,276.54	57.44%	42,500	0.00	36,952.80	86.95%	366,818	0.00	223,229.34	60.86%
132	Reserve Fund	0	0.00	0.00	0.00%	51,652	0.00	0.00	0.00%	51,652	0.00	0.00	0.00%
135	Town Accountant	169,674	0.00	97,444.83	57.43%	1,550	0.00	412.44	26.61%	171,224	0.00	97,857.27	57.15%
141	Assessors	132,801	0.00	76,785.46	57.82%	4,300	0.00	2,043.49	47.52%	137,101	0.00	78,828.95	57.50%
145	Town Treasurer	242,882	0.00	139,526.75	57.45%	18,510	0.00	5,176.46	27.97%	261,392	0.00	144,703.21	55.36%
151	Town Counsel	109,090	0.00	62,275.25	57.09%	6,725	0.00	80.00	1.19%	115,815	0.00	62,355.25	53.84%
155	Data Processing	107,617	0.00	56,562.08	52.56%	122,453	0.00	99,493.31	81.25%	230,070	0.00	156,055.39	67.83%
161	Town Clerk	122,676	0.00	68,327.66	55.70%	5,450	0.00	2,235.89	41.03%	128,126	0.00	70,563.55	55.07%
162	Elec. & Reg.	72,811	0.00	43,627.58	59.92%	20,100	0.00	4,646.41	23.12%	92,911	0.00	48,273.99	51.96%
172	Whip Hill park	0	0.00	0.00	0.00%	10,950	0.00	2,417.79	22.08%	10,950	0.00	2,417.79	22.08%
182	Planning/Appeals/Conserv.	43,543	0.00	22,840.78	52.46%	1,160	0.00	480.00	41.38%	44,703	0.00	23,320.78	52.17%
185	Economic & Community Dev.	30,412	0.00	2,575.18	8.47%	42,500	0.00	120.00	0.28%	72,912	0.00	2,695.18	3.70%
192	Public Property Maint.	500	0.00	0.00	0.00%	80,612	0.00	31,468.09	39.04%	81,112	0.00	31,468.09	38.80%
210	Police	3,404,406	0.00	1,948,391.97	57.23%	249,770	0.00	112,755.45	45.14%	3,654,176	0.00	2,061,147.42	56.41%
211	Traffic Directors	135,128	0.00	64,771.49	47.93%	4,500	0.00	2,344.23	52.09%	139,628	0.00	67,115.72	48.07%
212	Dispatchers	375,860	0.00	211,961.27	56.39%	7,610	0.00	777.74	10.22%	383,470	0.00	212,739.01	55.48%
220	Fire	2,648,223	0.00	1,516,298.34	57.26%	119,650	0.00	54,899.46	45.88%	2,767,873	0.00	1,571,197.80	56.77%
241	Building & Wire	181,617	0.00	104,967.35	57.80%	6,900	0.00	2,967.95	43.01%	188,517	0.00	107,935.30	57.25%
291	Civil Defense	2,000	0.00	1,000.02	50.00%	0	0.00	0.00	0.00%	2,000	0.00	1,000.02	50.00%
300	Schools	19,894,310	0.00	10,270,606.20	51.63%	5,127,995	0.00	2,860,361.68	55.78%	25,022,305	0.00	13,130,967.88	52.48%
397	Essex No Shore Agricultural	0	0.00	0.00	0.00%	347,175	0.00	136,012.55	39.18%	347,175	0.00	136,012.55	39.18%
398	Minuteman Voc.	0	0.00	0.00	0.00%	55,000	0.00	0.00	0.00%	55,000	0.00	0.00	0.00%
399	Northeast Reg. Voc.	0	0.00	0.00	0.00%	1,099,192	0.00	824,394.00	75.00%	1,099,192	0.00	824,394.00	75.00%
400	Public Works	752,451	0.00	421,302.39	55.99%	971,900	0.00	515,608.96	53.05%	1,724,351	0.00	936,911.35	54.33%
510	Board of Health	136,500	0.00	81,939.73	60.03%	1,840	0.00	404.70	21.99%	138,340	0.00	82,344.43	59.52%
541	Council on Aging	79,988	0.00	43,767.08	54.72%	49,651	0.00	16,447.73	33.13%	129,639	0.00	60,214.81	46.45%
543	Veterans Service	39,676	0.00	22,649.16	57.09%	171,699	0.00	93,123.71	54.24%	211,375	0.00	115,772.87	54.77%
610	Public Library	545,134	0.00	312,319.83	57.29%	198,850	0.00	105,229.60	52.92%	743,984	0.00	417,549.43	56.12%
630	Unicorn Golf Course	157,702	0.00	81,510.58	51.69%	282,374	0.00	174,598.65	61.83%	440,076	0.00	256,109.23	58.20%
631	Unicorn Rink	169,622	0.00	92,021.41	54.25%	265,280	0.00	136,191.01	51.34%	434,902	0.00	228,212.42	52.47%
710	Maturing Debt	0	0.00	0.00	0.00%	3,340,000	0.00	2,140,000.00	64.07%	3,340,000	0.00	2,140,000.00	64.07%
750	Interest	0	0.00	0.00	0.00%	1,280,089	0.00	950,449.98	74.25%	1,280,089	0.00	950,449.98	74.25%
911	Contributory	0	0.00	0.00	0.00%	4,788,848	0.00	4,788,848.00	100.00%	4,788,848	0.00	4,788,848.00	100.00%
912	Health Insurance	0	0.00	0.00	0.00%	7,678,762	0.00	4,486,187.19	58.42%	7,678,762	0.00	4,486,187.19	58.42%
919	Unclassified	21,003	0.00	0.00	0.00%	1,370,000	0.00	1,063,889.35	77.66%	1,391,003	0.00	1,063,889.35	76.48%
920	Non-Departmental	0	0.00	0.00	0.00%	37,085	0.00	22,094.70	59.58%	37,085	0.00	22,094.70	59.58%
TOTAL GENERAL		29,973,197	0.00	15,973,061.36	53.29%	27,872,852	0.00	18,679,995.07	67.02%	57,846,049	0.00	34,653,056.43	59.91%
440	Sewer	631,625	0.00	0.00	0.00%	116,400	0.00	0.00	0.00%	748,025	0.00	0.00	0.00%
440	Intergovernmental	0	0.00	0.00	0.00%	4,477,065	0.00	0.00	0.00%	4,477,065	0.00	0.00	0.00%
710	Maturing Debt	0	0.00	0.00	0.00%	92,400	0.00	0.00	0.00%	92,400	0.00	0.00	0.00%
750	Interest	0	0.00	0.00	0.00%	0	0.00	0.00	0.00%	0	0.00	0.00	0.00%
TOTAL SEWER		631,625	0.00	0.00	0.00%	4,685,865	0.00	0.00	0.00%	5,317,490	0.00	0.00	0.00%
450	Water	552,503	0.00	0.00	0.00%	213,650	0.00	0.00	0.00%	766,153	0.00	0.00	0.00%
440	Intergovernmental	0	0.00	0.00	0.00%	3,490,972	0.00	0.00	0.00%	3,490,972	0.00	0.00	0.00%
710	Maturing Debt	0	0.00	0.00	0.00%	273,636	0.00	0.00	0.00%	273,636	0.00	0.00	0.00%
750	Interest	0	0.00	0.00	0.00%	0	0.00	0.00	0.00%	0	0.00	0.00	0.00%
TOTAL WATER		552,503	0.00	0.00	0.00%	3,978,258.00	0.00	0.00	0.00%	4,530,761	0.00	0.00	0.00%
		31,157,325				36,536,975				67,694,300			



January 28, 2015

Via UPS

Board of Selectmen
Town of Stoneham
35 Central Street
Stoneham, MA 02180

Dear Chairman and Members of the Board:

Pursuant to G.L. Ch. 166A, Section 10, Comcast is pleased to provide a copy of its Form 500 for 2014. The Form 500 contains information on customer video service related issues in your community and how Comcast responded, including the time taken to resolve these complaints. For the Form 500, the Massachusetts Department of Telecommunications and Cable defines a complaint as:

Any written or verbal contact with a cable operator in connection with subscription in which a person expresses dissatisfaction with an act, omission, product or service that is (1) within the operator's control, and (2) requires a corrective measure on the part of the operator.

Comcast also has forwarded a copy of the enclosed Form 500 to the Department of Telecommunications and Cable.

If I can be of further assistance on any matter related to the Form 500, please contact me at 978-927-5700, ext. 43024.

Very truly yours,

A handwritten signature in black ink, appearing to read "J. Lyman", is positioned above the typed name.

Jane M. Lyman
Senior Manager of Government & Regulatory Affairs

cc: Department of Telecommunications and Cable



Form 500 Complaint Data

22-Jan-15

Code Key: Avg. Resolution Time

Code Key: Manner of Resolution

<1> Less than 1 Day <2> 1-3 Days <3> 4-7 Days <4> 8-14 Days <5> 15-30 Days <6> >30 Days

A. Resolved to the satisfaction of both parties. B. Resolved, customer dissatisfied. C. Not Resolved.

Town
 Year
 Subscribers

	Total Complaints	Avg Resolution Time (see code above)	A.	B.	C.
Advertising/Marketing	0	<1>	0	0	0
Appointment Service Call	0	<1>	0	0	0
Billing	21	<2>	21	0	0
Customer Service	1	<2>	1	0	0
Equipment	22	<2>	22	0	0
Installation	5	<2>	5	0	0
Other	0	<1>	0	0	0
Other	0	<1>	0	0	0
Reception	2	<3>	2	0	0
Service Interruption	11	<2>	11	0	0

Manner of Resolution (see code key above for the manner represented by the letters below) The number below each letter indicates the number of complaints resolved in that manner.

Form 500 Service Interruption Data

26-Jan-15

Code Key: Duration of Service Interruption

<1> Less than 1 Day <2> 1-3 Days <3> 4-7 Days <4> 8-14 Days <5> 15-30 Days <6> >30 Days

Town	Year	Date of Service Interruption	Subscribers	Duration of Service Interruption (see Code Key above)
Stoneham 1	2014	07/16/2014	4706	<1>
Stoneham 1		07/29/2014		<1>
Stoneham 1		07/30/2014		<1>
Stoneham 1		07/30/2014		<1>
Stoneham 1		08/17/2014		<1>
Stoneham 1		08/27/2014		<1>
Stoneham 1		09/06/2014		<1>
Stoneham 1		09/30/2014		<1>
Stoneham 1		11/14/2014		<1>
Stoneham 1		11/16/2014		<1>
Stoneham 1		11/24/2014		<1>
Stoneham 1		11/24/2014		<1>
Stoneham 1		12/14/2014		<1>
Stoneham 1		10/03/2014		<1>
Stoneham 1		01/18/2014		<1>
Stoneham 1		11/24/2014		<1>
Stoneham 1		07/16/2014		<1>
Stoneham 1		01/17/2014		<1>
Stoneham 1		02/05/2014		<1>
Stoneham 1		02/13/2014		<1>
Stoneham 1		02/20/2014		<1>
Stoneham 1		04/01/2014		<1>
Stoneham 1		04/16/2014		<1>
Stoneham 1		04/28/2014		<1>
Stoneham 1		05/05/2014		<1>
Stoneham 1		06/05/2014		<1>
Stoneham 1		05/12/2014		<1>

Form 500 Service Interruption Data

26-Jan-15

Code Key: Duration of Service Interruption

<1> Less than 1 Day

<2> 1-3 Days

<3> 4-7 Days

<4> 8-14 Days

<5> 15-30 Days

<6> >30 Days

Code Key	Duration of Service Interruption	<1> Less than 1 Day	<2> 1-3 Days	<3> 4-7 Days	<4> 8-14 Days	<5> 15-30 Days	<6> >30 Days
Stoneham 1			05/26/2014				<1>
Stoneham 1			04/03/2014				<1>
Stoneham 1			01/09/2014				<1>

January, 2015

John Eaton
18 Citation Ave
Stoneham, MA 02180

Stoneham Conservation Commission
Attn: Ellen McBride, Co-Chair
35 Central Street
Stoneham, MA 02180

Subject: The Commons at Weiss Farm

Dear Chairperson McBride:

This is regarding the public meeting with the applicant developer of the Weiss Farm Project (John M Corcoran & Company) held in the Town Hall Auditorium on Tuesday, January 6, 2015.

We the undersigned were very disappointed in certain aspects of this very important meeting last Tuesday. The purpose of this letter is to make constructive suggestions for improvement.

It seems to be common knowledge that it is hard to hear in the Town Hall Auditorium. The acoustics are terrible as you yourself have acknowledged.

People in the audience could not hear the ongoing proceedings and as a result they missed much of what was said. Even people sitting in the front row had a hard time hearing. The stenographer had to ask speakers to raise their voices. Members of the public shouted, not because they wanted to disrupt the proceedings, but because they could not hear.

The hearing problem was aggravated by the position of the speaker. Speakers stood between the members of the Board and the audience. When they faced the Board, their backs were to the audience. When they faced the audience, their backs were to the Board. When they faced the developer's representatives, their backs were to the audience on one side of the room.

There was no microphone or sound system of any kind.

The meeting was not televised so there is no on-demand video for residents to view at home what they missed at the meeting. Elderly or disabled people who could not come to the meeting could not see the meeting on local TV.

To our knowledge, the meeting was not advertised in local papers. Except for those who happen to view the calendar on the Town website, residents were not formally notified of the meeting by the Town until the day of the meeting and that happened only because people complained.

We believe that more residents should attend Conservation Committee meetings. In this case, many volunteers reached out to the public making phone calls and delivering flyers to maximize attendance at this meeting. Our concern is that many people who attended this meeting may never return after this experience. The conduct of the meeting was unacceptable. Changes must be made.

Suggestion No. 1: Get a sound system and microphones for all speakers. David Ragucci said that if a local board member asks for equipment, he will provide what is needed for a meeting.

Suggestion No. 2: Ask Stoneham TV to televise all meetings.

Suggestion No. 3: Require all speakers to position themselves in the room so that they face everyone more or less. Ask them to use a podium – there was one in the room at the time of the meeting. A podium gives a speaker a place to put reference material and it looks far more professional.

Residents of Stoneham have busy lives and it is a big effort for those with families to come to a public meeting. Completion of the Weiss Farm Apartment Project will have a big impact on our daily lives. We are confident that you will make the necessary changes to make future hearings on Weiss Farm a success.

Sincerely,



John Eaton
18 Citation Ave
Stoneham

Cc: Tom Boussy, Chairman, Board of Selectman ✓

Cc: David Ragucci, Town Administrator

Additional signatures:

NAME (PRINT)	ADDRESS	SIGNATURE
Rob + Tara Lawler	53 Walsh Ave	
Paula SARNO	6 Ellen Rd Stoneham Ma. 02180	Paula Sarno
Paul Armano	9 Landers Rd	Paul Armano
James Sullivan	6 Sunset Rd	James Sullivan
Mary Lou Bracciotti	36 Broadway	Mary Lou Bracciotti
S. Maria Musto	7 Ellen Rd Stoneham S. MARIA MUSTO	S. Maria Musto
Paul Venece	4 Tedford Dr	Paul Venece
MARCIA M. Wengen	16 Washington St	MARCIA M. WENGEN.
John L. Bracciotti	36 Broadway	John Bracciotti
Angelo Mangino	22 Landers Rd	Angelo Mangino
George Georgantzos	11 Fieldstone Dr.	George Georgantzos
MARIE MELBAUM	18 CITATION AVE	Marie Melbaum
FRANCO DI STEFANO	24 CITATION Ave	Franco Di Stefano
Cynthia Hymmenway	14 Fells Rd	Cynthia Hymmenway
Caroline Colarusso	4 Patrick Cir	Caroline Colarusso
MARY PEGORARO	5 Walsh Ave	Mary Pegoraro
JOSEPH PEGORARO	5 WALSH AVE	Joseph Pegoraro
Robin Cohen	12 Sunset Rd.	Robin S. Cohen
LEBBI WEBBER	185 FRANKLIN ST	Lebby Webber
Arthur Bennett	7 Sunset Rd	Arthur Bennett
BERNICE BENNETT	7 SUNSET RD.	Bernice Bennett
JOHN KEENEY	2 TEFORD	John Keene
JOHN KEENEY	2 TEFORD	John Keene
Maureen Buckley	73 Governor Rd	Maureen Buckley

MAILED
HOUNDED

February 2, 2015

Thomas Boussy – Chairman
Stoneham Board of Selectmen
35 Central Street, 2nd Floor
Stoneham, MA 02180

RE: MAPC

Dear Chairman Boussy and the Stoneham Board of Selectmen,

Congratulation on the hiring of a Town Planner. As a resident of Stoneham I am looking forward to the opportunities that await us. I am sure that we can all agree that Stoneham would be best served if our Town Planner, Erin Wortman attend the MAPC regional meeting. As such I would like to submit my formal resignation as Stoneham's representative to the MAPC effective as of February 2, 2015.

Thank you for all that you, Dave Ragucci and the Town's staff do for Stoneham.

Sincerely,

A handwritten signature in black ink that reads "Cynthia Mead". The signature is written in a cursive style with a large, looped initial 'C'.

Cynthia Mead
13 ½ Warren Street
Stoneham, MA

Jill M. Reddish
Senior Staff Consultant – FiOS TV



Verizon Communications Inc.
125 High Street
Oliver Tower, FL 7
Boston, MA 02110
617-743-4119
Jill.m.reddish@verizon.com

January 31, 2015

Board of Selectmen
Town of Stoneham
35 Central Street
Stoneham, MA 02180

Subject: Annual Complaint Filing

Dear Board of Selectmen,

Pursuant to M.G.L. c. 166A, §10, Verizon New England, Inc. (“Verizon New England”) is required to file with the Department of Telecommunications and Cable and Issuing Authorities an annual report on complaints received regarding our FiOS TV service. The report reflects complaints received by Verizon during the previous year ending December 31. The Department of Telecommunications and Cable has adopted Form 500 as the prescribed form for complying with this annual reporting requirement. Please find attached Verizon New England’s 2013 Form 500 for the Town of Stoneham.

Should you or your staff have any questions, please contact me at 617-342-0558. Verizon New England appreciates the opportunity to conduct business in your community, and we look forward to a long and rewarding relationship.

Sincerely,

A handwritten signature in black ink that reads "Jill M. Reddish".

Jill M. Reddish
Senior Staff Consultant – FiOS TV

cc: Stoneham Town Counsel

Form 500 Complaint Data - Paper Filing

City/Town: Stoneham

Cable Company: Verizon New England Inc.

Address: 125 High St., Boston, MA 02210

Filing Year: 2014

Contact: Jill M. Reddish

Number of Subscribers: 3,724

Phone: 617-343-0558

E-Mail: jill.m.reddish@verizon.com

Average Resolution Time:

<1> Less than 1 Day, <2> 1-3 Days, <3> 4-7 Days, <4> 8-14 Days, <5> 15-30 Days, <6> >30 Days

Manner of Resolution:

A. Resolved to the satisfaction of both parties., B. Resolved, customer dissatisfied., C. Not Resolved.

	Total Complaints	Avg. Resolution Time (see code above)	Manner of Resolution (see code key above for the manner represented by the letters below) The number below each letter indicates the number of complaints resolved in that manner.		
			A.	B.	C.
Advertising/Marketing	0				
Appointment/Service call	0				
Billing	2	2	2	0	0
Customer Service	0				
Defective Notice	0				
Equipment	73	2	73	0	0
Installation	0				
Reception	1	1	1		0
Service Interruption	5	2	5		0
Unable to Contact	0				
Failure to Respond to Original Complaint	0				
Other:	0				

Form 500 Service Interruption Data - Paper Filing

City/Town: Stoneham

Cable Company: Verizon New England, Inc.
Address: 185 Franklin St., Boston, MA 02110

Contact: Jill Reddish
Phone: 617-342-0558

E-Mail: jill.m.reddish@verizon.com

Filing Year: 2014

Number of Subscribers: 3724

Average Resolution Time:

<1> Less than 1 Day, <2> 1-3 Days, <3> 4-7 Days, <4> 8-14 Days, <5> 15-30 Days, <6> > 30 Days

Date Service Interruption Began	Average Resolution Time (see Code Key above)	Estimated # of Subscribers Affected
6/7/2014	1	3657
8/22/2014	1	3654
8/23/2014	1	3653
8/30/2014	1	3661
9/1/2014	1	3659
9/8/2014	1	3660
9/16/2014	1	919
9/24/2014	2	3349
10/6/2014	1	3700
10/31/2014	1	3723